



*It is our mission to create outstanding remodeling experiences
The survey will help us understand how Carmel Builders, Inc. can become a better company*

Client: _____

Project: _____

1. Why did you choose Carmel Builders?

2. Were you informed of inconveniences prior to the start of the job? () Yes () No

3. Are you satisfied with the quality of the work? () Yes () No

4. Are you happy with the completed project? () Yes () No

5. Were our employees courteous, helpful, and knowledgeable? () Yes () No

6. Were they respectful of your home? () Yes () No

7. Was there a certain employee whose work was outstanding? () Yes () No

8. Did the lead carpenter maintain a professional and productive work environment at the jobsite?

() Yes () No

9. Were the trade contractors professional, prompt, and courteous? () Yes () No

10. Did you have any problems with any of the trade contractors? () Yes () No

11. Were the people in our office friendly and efficient? () Yes () No

12. Were we responsive to your needs? () Yes () No

13. On a scale of 1 to 10, how would you rate our overall performance?

Poor 1 2 3 4 5 6 7 8 9 10 Excellent

14. Was the project started on time? () Yes () No

15. What could Carmel Builders have done to make your project run more smoothly?

16. May we use you as a reference? () Yes () No

17. May we use your comments in our advertising and marketing? () Yes () No

18. Do you know someone with a project that we should reach out to? () Yes () No

Name _____

Address _____

City, State, Zip _____

Phone # _____

Digital Signature: _____ Date: _____

Thank you for your comments! We appreciate your feedback! It is very important to us. If you could leave a review or recommendation of our services on [Facebook](#), [Google](#), or [Houzz](#), we would greatly appreciate it!